

# Apply for an ECG Account

## Prerequisites for an ECG Account

In order to receive an [ECG Account](#) you have to

- be a member of an ECG legal body (eg. association) ([become a member here](#))

The membership should exist

- either with you (personally)
- or with your company/organisation, for which you are the contact person

 The owner of an ECG account must be a natural person (we do not set up accounts for businesses or organisations as such). Thus for a company or organisation the account will be set up for one or more of their **contact persons**.

The person applying for the account does not have to be a member of an ECG association.

If the contact person leaves the company/organisation, the account would be

- either transferred to a personal membership account
- or is discontinued

 Please note, that there are no exceptions from this rule - also not for Employees of ECG associations

- contribute actively to the movement, eg. in a Local Chapter or Hub
- be listed in our membership database *SmartWe* with exactly **one unique entry** of your name **and** birthdate

## Request an ECG Account

Please fill out the form below. If you have problems filling out the form, please contact [IT - Support](#) and [international@ecogood.org](mailto:international@ecogood.org).

Wird geladen...

## Did the submission of the form fail?

If the form returns an error message there are one or more reasons:

- there is no database entry with your first name and last name
- the birthdate is missing in your database entry
- there are several entries with the same names and birthdates

Please check first if the birthdate in your account request form is correct. If yes, please send a screenshot with your entries in the form to [IT - Support](#).

If the database doesn't contain an entry with your data we will inform you and offer the following solution:

- you sign in as a subscriber (the process does not create a legal membership and has financial obligations for you) <https://web.ecogood.org/de/aktiv-werden/unterzeichnen/jetzt-unterzeichnen/>
- immediately after having sent the form you will be able to use the online process or account application
- please send us an additional confirmation of your membership in a legal ECG association

## What happens next?

The IT support team will check your application regarding membership in a legal association and your activity in the movement. You will receive a notification of the successful account setup or about additional requirements.

Within a few days you should receive a mail (to your private mail address) with informations, how to activate your account.

## Why do i not receive the confirmation mail?

It might have considered as SPAM (or junk or bulk) by your mail-provider.  
So please check your according SPAM folder and eventually correct the classification accordingly.